



event speakers



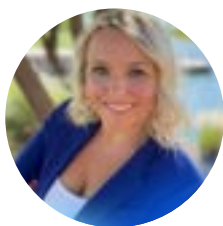
Eric Arnold

Digital Experience Executive at Jack Henry*

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Eric brings over 24 years of experience in the fintech industry, with nearly a decade at Jack Henry. Throughout his career, he has been passionate about leveraging innovative and ever-evolving technologies to create meaningful, measurable outcomes for financial institutions and their customers. His expertise lies in digital banking, platform software, and payment solutions. Prior to joining Jack Henry, Eric held a technology role at Wolters Kluwer from 2002 to 2009. In 2017, he took a brief hiatus from Jack Henry to help launch Autobooks, a startup focused on small business banking.

On the personal side, Eric has been married to his wife Val for 34 years. They have two adult sons, both married, and are proud grandparents to three grandchildren. A longtime resident of Knoxville, TN, Eric has enjoyed coaching youth, middle, and high school sports over the years, staying active in his community.



Tracy Almquist

Director of Consumer & Adoption Marketing at Jack Henry

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Tracy is a marketing professional with 15 years of experience in the financial industry. As Director of Consumer and Adoption Marketing at Jack Henry, she partners with banks, credit unions, and fintechs to help them build stronger connections with the people they serve. Tracy is passionate about helping financial institutions engage customers and members in ways that foster trust, deepen relationships, and drive adoption of tools that improve everyday financial lives. With a people-centric approach and a genuine commitment to making a difference, she focuses on helping organizations understand and meet consumers where they are – recognizing that life circumstances often shape financial confidence and decisions.



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Raksha Bhola

Product Strategist, Senior Advisory at Jack Henry

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Raksha joined Jack Henry in 2022 as a Payments Strategist. With 17+ years in strategy development and execution, she helps financial institutions craft tailored strategies. Previously, at community and large regional banks, Raksha led enterprise-wide payments strategy and growth focused initiatives, such as evangelizing a multi-generational Faster Payments program, identifying market needs in view of emerging payments, and building compelling strategic and financial business cases.

A Spartan at heart, Raksha holds Master of Business Administration from Michigan State and Master of Science from University of Delhi, India. She is an Accredited ACH Professional and certified in Product Management. An avid traveler, Raksha currently resides in Michigan with her family.



Troy Stukenborg

Senior Digital Sales Engineer at Jack Henry

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Troy Stukenborg is a Senior Digital Sales Engineer with Jack Henry Complementary Solutions. He has been with the company since 2020 and has more than 32 years of experience in the financial services industry with over 23 years of subject matter expert experience in digital banking and electronic payments. Troy presents digital banking products to prospective and existing customers. He received his Bachelor of Arts Degree in Business Economics from St. Cloud State University and lives in Victoria, MN. Outside of work, Troy enjoys spending time with his family, watching his son's sporting events, watching and playing sports, listening to music, live entertainment, volunteering, and travel.



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Joshua Thomas

Account Executive at Array

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Joshua Thomas is a seasoned sales professional in fintech and data services. As an Account Executive at Array, he collaborates with digital banking partners like Jack Henry to deliver credit monitoring, identity protection, subscription management, and student loan aid solutions to banks and credit unions. Previously, he served as AVP at Ned Davis Research, providing macroeconomic data to institutional clients. He also spent over a decade at S&P Global, selling to major financial institutions and media firms.



Rene Perez

CAMS, Financial Crimes Consultant at Jack Henry

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Rene has been with Jack Henry since 2007 and has more than 20 years of experience in the financial crimes industry. In his current role, Rene is able to share his specialized knowledge directly with Jack Henry clients and the industry through speaking engagements. He is Jack Henry's subject matter expert on financial crimes and has spoken at many major conferences including ACAMS®, Jack Henry Connect, and SAS's Global Financial Crimes Conference. Prior to Jack Henry, Rene worked as a BSA and Fraud Officer at a top 50 bank in the U.S. Rene was also one out of 21 people across the country chosen by the Federal Reserve Bank to start the first-ever Federal Reserve Bank Payments Improvement Fraud Work Group. Their first mission was to formally define and categorize fraud to a single definition that can be adopted across the U.S. He lives in Birmingham, AL, with his wife and four kids. When not in the office, Rene can be found at one of his kids' functions.