



event speakers



Eric Arnold

Digital Experience Executive at Jack Henry™

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Eric brings over 24 years of experience in the fintech industry, with nearly a decade at Jack Henry. Throughout his career, he has been passionate about leveraging innovative and ever-evolving technologies to create meaningful, measurable outcomes for financial institutions and their customers. His expertise lies in digital banking, platform software, and payment solutions. Prior to joining Jack Henry, Eric held a technology role at Wolters Kluwer from 2002 to 2009. In 2017, he took a brief hiatus from Jack Henry to help launch Autobooks, a startup focused on small business banking.

On the personal side, Eric has been married to his wife Val for 34 years. They have two adult sons, both married, and are proud grandparents to three grandchildren. A longtime resident of Knoxville, TN, Eric has enjoyed coaching youth, middle, and high school sports over the years, staying active in his community.



Ben Weyers

Digital Experience Executive at Jack Henry

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Ben leads strategic initiatives aimed at elevating digital engagement and optimizing user experiences across financial technology platforms. Since joining Jack Henry, Ben has been a driving force behind the company's digital transformation efforts, helping community banks and credit unions deliver secure, seamless, and human-centered digital banking solutions. With a deep commitment to innovation and user-centric design, Ben plays a key role in aligning technology with the evolving needs of financial institutions and their customers. His work directly supports Jack Henry's mission to strengthen the connection between people and their financial institutions through intuitive, accessible, and trustworthy digital experiences.

Ben holds a bachelor's degree in International Business Management from the University of Connecticut. Outside of his professional role, he enjoys staying active through sports, exploring new destinations through travel, and spending quality time with his family.



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Jeff VanDeVelde

Advisory Technical Product Manager at Jack Henry

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Jeff is one of the leading innovators in understanding consumer behavior and applying this knowledge to help organizations drive the changes necessary to acquire and retain more loyal and engaged customers and employees. He has spoken to numerous audiences across the United States, including many in the financial services sector where he inspires executives by spreading his passion for the customer. He has published articles in the Harvard Business Review, DMI Magazine, and BAI Banking Strategies and was recently featured on a weekly radio show on Leadership in Business. When Jeff is not working at Jack Henry, he can be found at home with his family and supporting the Christian ministry he founded called Guiding Boys to Men.



Barbara Vega

Payments Strategist, Senior Advisory at Jack Henry

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Barbara analyzes the ever-changing payments landscape and jointly develops effective strategies with financial institutions, technology providers, and solution groups. After graduating from The University of Texas McCombs School of Business with degrees in Marketing and Management Information Systems, she spent a dozen years sharing her technical development, and management consulting skills with Argo Data Resource Corporation and PricewaterhouseCoopers. Since joining Jack Henry in 2005, Barbara has held a variety of posts, including R&D manager, product manager, and partner business unit manager, where her expertise in payments and technical integrations played a key role in developing Jack Henry's direct-to-merchant line of business. Her deep background in payments and engaging personality make her a sought-after speaker and panelist at conferences and industry events.



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Zachary Carroll

Digital Sales Engineer at Jack Henry

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Zachary has been with Jack Henry since 2016 and has over 15 years of experience in the financial services industry. He most recently worked with credit unions across the country demoing and consulting on the Symitar® core and other Jack Henry solutions. A lifelong Tigers fan, Zachary graduated from Auburn University in 2012. Soon after, he relocated to Birmingham, AL, where he currently resides with his wife, three-year-old daughter, and newborn son. When not traveling for work, Zachary enjoys slowing down and soaking in life's small moments of joy and simple pleasures with his family.



Adam Dolby

Partnerships at Array

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Adam leads partnerships at Array, helping financial institutions and digital banking providers embed credit, identity, and financial wellness tools directly into their platforms. With over two decades in fintech and banking technology, he's built and scaled partner ecosystems that make innovation practical, profitable, and actually usable by real people.



Rene Perez

CAMS, Financial Crimes Consultant at Jack Henry

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Rene has been with Jack Henry since 2007 and has more than 20 years of experience in the financial crimes industry. In his current role, Rene is able to share his specialized knowledge directly with Jack Henry clients and the industry through speaking engagements. He is Jack Henry's subject matter expert on financial crimes and has spoken at many major conferences including ACAMS®, Jack Henry Connect, and SAS's Global Financial Crimes Conference. Prior to Jack Henry, Rene worked as a BSA and Fraud Officer at a top 50 bank in the U.S. Rene was also one out of 21 people across the country chosen by the Federal Reserve Bank to start the first-ever Federal Reserve Bank Payments Improvement Fraud Work Group. Their first mission was to formally define and categorize fraud to a single definition that can be adopted across the U.S. He lives in Birmingham, AL, with his wife and four kids. When not in the office, Rene can be found at one of his kids' functions.